# **Owner's Manual**

This Manual Must Be Read Before Operating The Equipment





**SS-4000** Serial No. T1-100000 and higher



**CUSTOMER COPY** 

Madison Heights, Michigan 48071 800-SALTERS www.snowexproducts.com

# **Table of Contents**



Introduction	
Safety	4-5
Operating Instructions	6-15
Component Vocabulary	6
General Safety	7
Operating in Winter	7
Operator Controls	8-9
Starting/Stopping Motor	10
Adjusting Handlebar Height	11
Transport	11
Adjusting Ejection Direction	12
Adjusting Brush Pressure	
Plow Blade	14
Debris Collector Box (Optional Accessory)	
Maintenance Instructions	
Oil and Gas	
Tire Pressure	17
Adjusting Control Cables	18
Replacing/Changing Brushes	19
Maintenance Plan	20
Cleaning	20
Troubleshooting	21
Notes	22-23

Have a question or need assistance?

# **SnowEx Customer Care** (800) **SALTERS**

or (248) 586-3500

Monday trough Friday 8:00 AM to 4:30 PM EST

Fax: (248) 691-8378

E-mail: customercare@trynexfactory.com

Website: www.snowexproducts.com

### Introduction



This operating manual is intended to help you to get to know the SS-4000 and how to operate it safely, correctly and economically. If you observe these instructions, you will prevent hazards, reduce repair costs and breakdown times, and increase the reliability and service life of the machine.

This manual must be read and used in conformity to existing workplace regulations. The manual must be made available where the machine is being used.

The manual must be read and used by every person who will be working with or on the machine, such as for

- Operation (including preparation, repair during operation, & clean-up)
- · Repairs (maintenance, inspection, overhaul), and/or
- Transport.

All established technical regulations for safety and proper working practice must be observed in addition to this manual and any applicable regulations for the prevention of accidents. Should you lose your Owner's Manual or would like extra copies, they can be purchased at your SnowEx dealer.



#### THIS SIGN SHOULD ALERT YOU:

The Society of Automotive Engineers has adopted this Safety Alert Symbol to pinpoint characteristics that, if not carefully followed, can create a safety hazard. When you see this symbol in this manual or on the machine itself, be alert! Your personal safety and the safety of others is involved.

Defined below are the Safety Alert Messages.



#### **DANGER**

Information that, if not carefully followed, can cause death.



#### **WARNING**

Information that, if not carefully followed, can cause serious personal injury or death.



#### **CAUTION**

Information that, if not carefully followed, can cause minor injury or damage to equipment.



#### **IMPORTANT**

This symbol is used to call out information that is important to follow carefully.

#### IMPORTANT EQUIPMENT INFORMATION

Record important machine information here for quick reference. This information can be found on the serial number plate located at the back of the machine on the wheel drive enclosure.

Model	
Serial #	
Engine Model	
Engine Serial #	
Date Purchased	
Dealer where purch	ased
See separate Warra	nty Information Card for your warranty cover

#### Example

Engine: Honda GXV160 HP: 4.3 Weight: 238 lbs	TrynEx International LLC 531 Ajax Drive Madison Heights MI 48071 USA Manuf. 2013	
Model: SS-4000	Serial No. T1-100000	

Note: Some of the photos in this manual show the SS-4000 with the optional Mult-Purpose Brush Kit SBK-020.



This page contains safety information to highlight safety hazards and precautions involved with operating your SS-4000. This page must be read and understood by all personnel who have any part with the assembly, use and care of this machine.



Your SS-4000 is manufactured to state-of-the-art technical regulations. Despite this, it is possible that operation will result in danger to life and limb for the operator or third parties, impairments to the machine and other physical assets.

The machine is intended exclusively for use for brushing operations in property maintenance and snow clearance. Examples of intended use are: snow clearing; sidewalk, driveway & parking lot cleaning (with multi-purpose brushes); spring debris clean-up; dethatching; clearing debris from artificial turf; and leaf clean-up (with Multi-Purpose brushes). Any operation over and above these uses will be considered as a non-intended use. SnowEx will not be held liable for any resulting damages. The operator alone is responsible for any risk. Intended Use also includes observance of the Owner's Manual and keeping to all service and maintenance procedures.

Always keep the Owner's Manual available at the machine's place of work. In addition to this Owner's Manual, furnish all users with information regarding legal or other important regulations regarding accident prevention. These duties can include handling hazardous materials; wearing personal safety equipment; and traffic regulations. You should supplement this Owner's Manual with instructions covering information related to use of powered machinery; and operating equipment near people, other machines and traffic.

Do not smoke or have any open flame near the machine. Gasoline vapors could explode.

Only use the machine in perfect condition and according to applicable regulations. Be aware of your surroundings and alert to what you are doing to reduce hazards. You should always repair faults which could influence the safety of the machine.



Personnel operating the machine must read the Owner's Manual before using — especially all safety information. This includes people who occasionally work on or operate the machine such as for service and transport. A clear understanding of how to operate the machine will reduce dangers involved with operating powered equipment.

You must check that personnel operating the machine are paying attention to safety and hazards and under observance of this Owner's Manual. Operating personnel may not have long hair, or wear loose clothing or jewelry, including rings – these items can catch and be pulled in by moving parts.

Keep all safety and hazard information for the machine complete and in readable condition. If the machine is altered with regard to its safety or changes its operational behavior, stop operation immediately and report the malfunction to the responsible department or person.

The SS-4000 may only be operated with brushes approved by SnowEx.

Do not carry out any alteration, addition or rebuilding to the machine which could influence its safe operation. This especially applies to addition and alteration to safety devices and machine controls, and to welding work on load-bearing components.

Personal protection equipment must be worn to prevent accidental injury. Observe all safety and hazard information for the machine.

Rotating brushes cause flying debris, wear safety glasses with side protection.

Wear high-visibility clothing, especially when working around other machines, people and vehicles.

Be aware of and avoid pinch points when assembling and operating. Pinch points can exist around levers and when putting two parts together (during assembly).

Use barriers and traffic cones when working in areas of pedestrian and vehicle traffic to keep everything at a safe distance.



Use genuine SnowEx parts for replacement. These meet the specific technical requirements. Observe all deadlines indicated in the Owner's Manual for maintenance checks and service

Suitable and adequate mechanic's equipment is required for performing maintenance and service procedures.

The SS-4000 is powered by gasoline. Know the location of fire extinguishers and observe fire safety procedures.

### **Safety**



#### **PERSONNEL**

Work on or with the machine may only be carried out by reliable personnel. Observe statutory minimum legal ages. Only operate the machine with trained personnel.

Clearly define personnel responsibility for operation, service and maintenance. Ensure the machine is operated only by authorized personnel Determine machine operator responsibilities – including road traffic regulations.

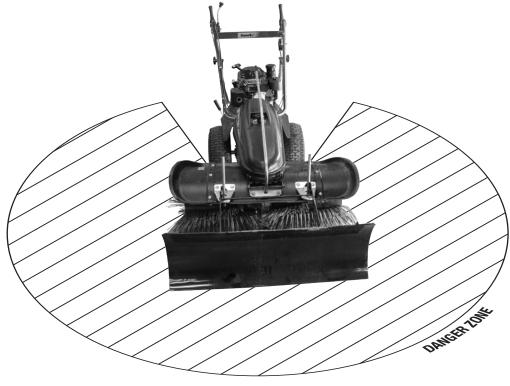
Persons in training may only operate the machine under the supervision of an experienced operator.

Work on any part of this machine must be carried out by an experienced mechanic.

Work on drive mechanisms, brakes and steering equipment may only be carried out by suitably trained persons.

#### **DANGER ZONE**

Keep all bystanders away from the machine at least 30 feet (10 meters); out of the danger zone as described in the diagram below.

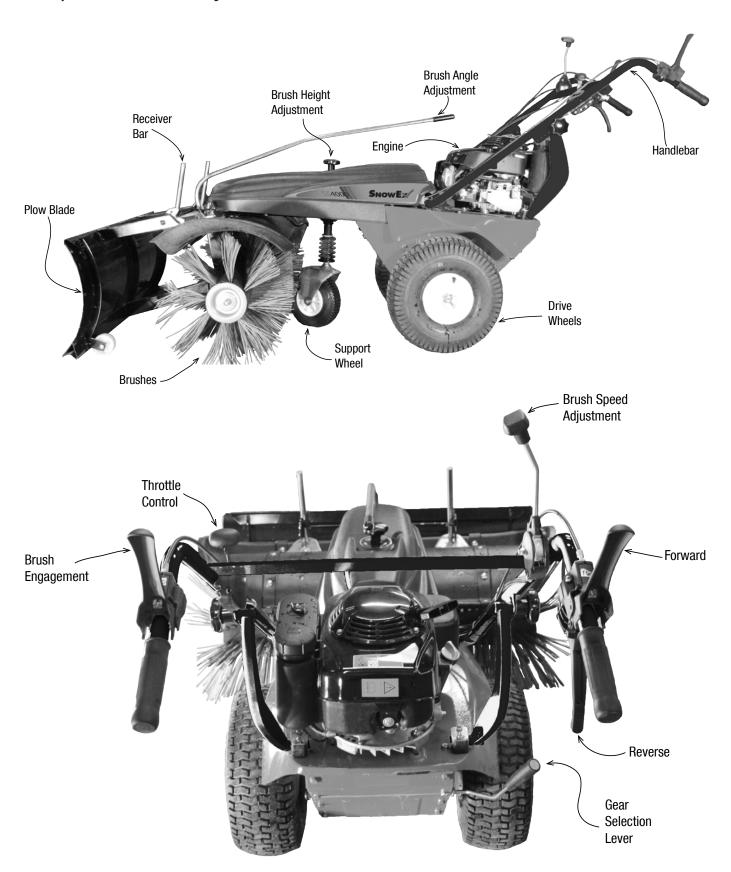


**DANGER** 

Flying objects; Keep safe distance from the machine when engine is running.



# Component Vocabulary





### General Safety / Operating in Winter

#### **GENERAL SAFETY**



Do not operate the machine in an unsafe manner! Make yourself familiar with the surroundings before starting work in a new location. The working surroundings include any obstacles in the work area or on roads, the ground load-bearing capacity and any necessary workplace safety precautions in live traffic.

Take precautions to ensure that the machine is only operated in a safe and functional condition! Only operate the machine if all protective and safety devices are present and working!

Check the machine for externally visible damage and faults before operation! If malfunctions occur stop the machine and secure it immediately! Repair malfunctions immediately! Only start the machine from the operator's position! Ensure that no one can be endangered by starting the machine before switching it on or operating it!

Check that braking, steering, and brushing are fully functional before operation!

Before operating the machine, always check that accessories are fitted correctly! Always observe applicable traffic regulations before operating on public roads, paths or parks, and ensure that the machine is in a condition suitable for use in traffic

Always ensure that suitable lighting is available before working in poor light or darkness! Always keep a sufficient distance between the machine and drop-offs, holes or slopes!

Do not permit any method of working which will affect the stability of the machine!

Never traverse across slopes; always travel up and down, not across.

Adjust the speed to suit the conditions on inclines! Change gear before the incline, not on it! Always secure the machine against rolling away and unauthorized operation before leaving it unattended!

#### **OPERATING IN WINTER**



Check regularly that the air filter is dry. If the air filter has become wet, let it dry overnight. There is a possibility of the engine not starting due to a clogged air filter.

Spray the throttle cable with silicone spray at both ends, and the throttle linkage before operating to prevent the cable or throttle mechanism from freezing up.

Before putting the machine away, sweep it clear of snow.

Avoid freezing the machine. Store the machine in a frost-free room.

Silicone Spray attracts dust and binds it to the machine. It is only a suitable lubricant in wintry and snowy conditions.

Do not spray Silicone Spray on hot engine. It could cause a fire. Follow the instructions on the spray can.



### **Operator Controls**



With long sleeves, the handlebar can get stuck inside the sleeve; This could prevent the drive from disengaging and result in injury. Set the bar lower if wearing long sleeves or tightly button the sleeves.

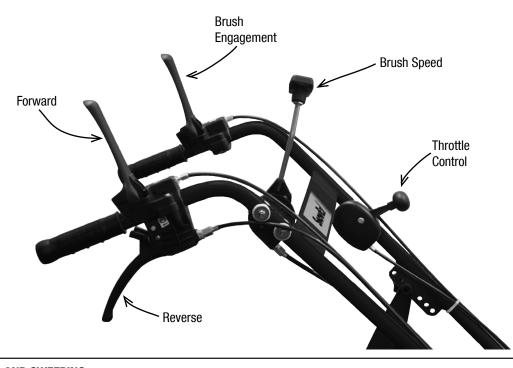


Avoid injury and damage; Make completely sure that there are no persons or objects within the danger zone.



If the brushes are switched on and the SS-4000 is not in gear the machine can roll backwards. The handlebar must be securely engaged at the required height.

#### **HANDLEBAR CONTROLS**



#### **DRIVING AND SWEEPING**

Sweeping and Driving can be engaged independent of each other. Having the brush engaged without the transmission engaged will cause the machine to roll backward. The brush can be engaged and disengaged as necessary while driving.

The brush speed can be adjusted to your preference – pushing the lever forward will increase the speed; pulling back will decrease the brush speed. If the brush starts to leave debris behind, increase the rotation speed (see 'Adjusting Brush Speed') and select a lower gear (see 'Gear Selection').

The SS-4000 is also equipped with a reverse gear. Come to a complete stop before engaging the reverse gear. Ensure the area behind is clear before backing up. Do not operate brush in reverse.



# Operator Controls

#### **SELECTING A GEAR**

© Come to a complete stop before changing gears.

The SS-4000 is equipped with a three-speed transmission. First Gear is the slowest setting and engaged by pulling the shift lever all the way back. Third Gear is the fastest setting and is engaged by pushing the lever all the way forward. Second Gear is in the middle. You will feel the lever lock into a detent and hear a "click."



Gear Lever Location.

#### **FREEWHEEL**

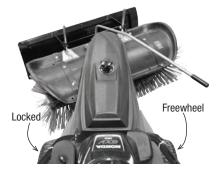
There is a freewheel mechanism on each wheel. The freewheel makes turning the machine easier. One or both wheels can be locked for working on inclines and when clearing snow.

The freewheel is disabled by putting the linchpin through both wheel and axle, locking the two together.

When removing snow with the plow, locking the wheel on the windrow-side will reduce the lateral force on the handlebars.







Freewheel.

Locked.

Plowing.

#### **ADJUSTING BRUSH SPEED**

The speed of the brushes can be increased using the lever on the right handlebar. The brush speed must only be adjusted when the brush is switched on.

When sweeping dust, use a low brush speed.

When sweeping leaves or similar material, use a high brush speed.

When sweeping snow, use a high brush speed.

When using the Debris Collector Box, use a medium brush speed.

Remember that an increased brush speed will throw debris farther, therefore increasing the danger zone.



# Starting/Stopping Motor



Never run the motor in an enclosed or confined space. The exhaust fumes contain poisonous gases. Ensure that the transmission and brush are switched off before starting. The handlebar must be secure at the required height.

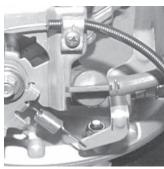


Before starting the motor, ensure there is sufficient oil. The motor is not filled with oil when the machine is delivered.

#### **STARTING**



Move throttle control to the choke position. Adjust Choke.



Make sure fuel valve is on.



Pull starter coil. Stand behind the handlebars. Do not press any levers.

#### **SHUTTING DOWN**



Close Throttle.



Close Fuel Valve.



# Adjusting Handlebar Height / Transport



There are seven settings for adjusting the handlebar height.



Observe the seven possible settings.



Loosen the knob on both sides and choose the desired position



You can fold the handlebar forward to save space when storing.

#### **TRANSPORT**

Use a Ratchet Strap around front and around rear axle when transporting. Always use two straps on the axle – one on each side.







# **Adjusting Ejection Direction**



There are five different settings available for the ejection direction.

Here: Forward Ejection Direction. The swept material will heap up in front of the brushes. You should give preference to angled brush settings.



With an angled setting, the material will be swept to one side.

Here: Material will be ejected to the left.

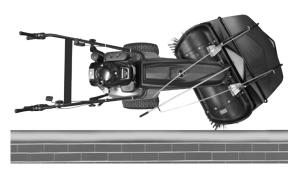


If you use a plow, an angled direction must be used. Here: Ejection to the Left.



To adjust brush angle: Lift the lever; Turn the brush in the desired direction; Release the lever and ensure the lever is latched in place.

Here: Material will be ejected to the right.



A sideways setting is recommended if using the optional Debris Collector. This will allow sweeping against a wall or curb. (Debris Collector Box is an Optional Accessory).



# **Adjusting Brush Pressure**



The brush height can be adjusted in fine increments by adjusting the height of the support wheel.



The adjustment knob is located above the support wheel.



Lower the brush by turning the knob in the direction of the "minus" arrow until it just touches the floor. Turn the knob three more turns and the brush height is just right for sweeping.



Turn clockwise (+): raise brush Turn counter-clockwise (-): lower brush



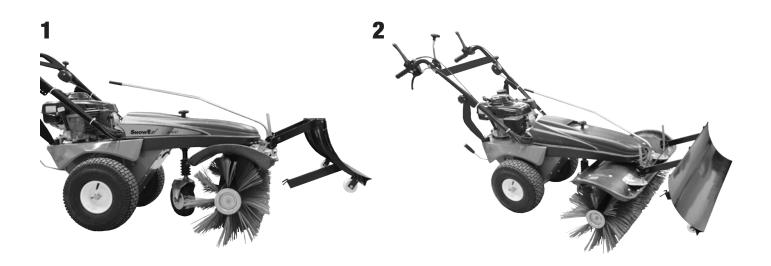
#### **IMPORTANT**

If the brushes are heavily worn, or if you are brushing cobblestones or brick pavers, lower the brush one more turn. Please note: if the brush pressure is too heavy, the cleaning effect is decreased because the brush fibers are bent too much. If you do not intend to use the SS-4000 for a long period of time, release the pressure on the brush by raising the brush.



### Plow Blade

To install the Plow Blade, Lift the Plow and hold it at an angle; slide it over the receiver bar and lower it into position.





An angled setting must be used when plowing snow.

The plow can be removed when clearing small amounts of snow — one inch or less (2.5 cm).

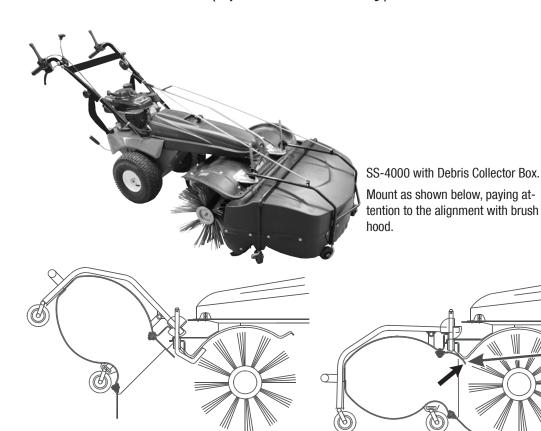
For snow over one inch (2.5 cm), use the plow blade.

The SS-4000 can clear a maximum of 5-1/2 inches (14 cm) snow in one pass. If snow is heavy, the capacity will be less.

See "Freewheel" to adjust freewheel correctly for plowing snow.



# Debris Collector Box (Optional Accessory)





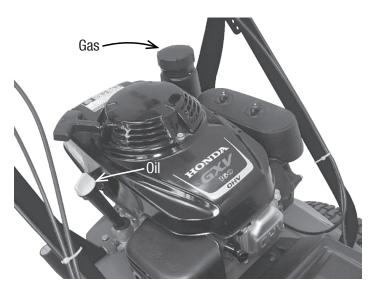
To dump the debris, simply pull the handle from the operating position so the debris can fall out.



To dump the debris into a separate container, remove the Collector Box from the sweeper and use the handle to tow it to your other container.



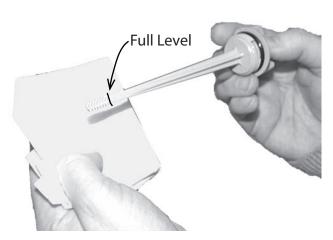
# Oil and Gas



Capacities:

Oil 20 oz. (0.6 L) Gasoline 1.5 qt. (3 L)

Use 86 octane or higher unleaded gasoline.



- 1. Remove oil cap; wipe dipstick clean.
- 2. Replace dipstick in the oil filler neck; do not screw down.
- 3. Remove dipstick; check oil level. The oil should be up to the upper marking.
- 4. If oil level is low, fill up to the upper marking on the dipstick with the recommended oil (see Honda Owner's Manual).
- 5. See marking on the dipstick for fill level.



### Tire Pressure

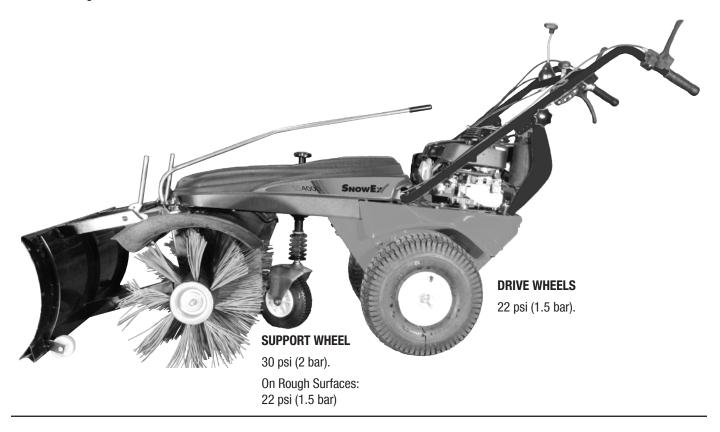


#### **IMPORTANT**

If the tire pressure is too low, the inner-tube will rub against the wheel and be damaged. Over-Inflation can cause the tire to burst.

Check the tire pressure for both the support and drive wheels regularly.

Unscrew the valve cap and use a tire inflation device to check or inflate the tire as necessary. Always replace the valve cap when you have finished inflating.





# **Adjusting Control Cables**

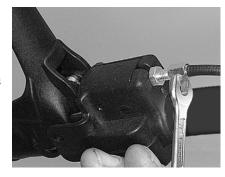


#### **IMPORTANT**

It may be necessary to reset the cables after machine has been operating for a few hours.



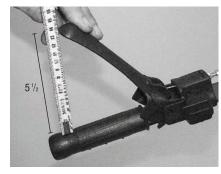
Loosen the top nut with a 10 mm wrench.



Turn the throttle cable the direction you desire using an 8 mm wrench.



Tighten the nut. Check the adjustment by pressing the lever down.



Brush Drive and Forward Levers: there should be about 5-1/2 inches (140 mm) of space between the handlebar and lever when there starts to be a resistance to the lever.



Reverse Lever: there should be about 3-1/8 inches (80 mm) of space between the handlebar and lever when there starts to be a resistance to the lever.



# Replacing/Changing the Brushes

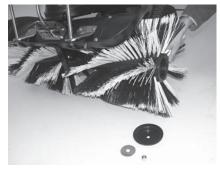


#### **IMPORTANT**

Check the brushes after every 20 hours use. The brushes must be replaced if you are no longer satisfied with the brushing result, or if the brush diameter is below 8-5/8 inches (220 mm).



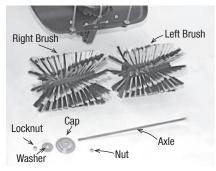
Loosen the nut on the axle. Use two 19 mm wrenches.



Remove the left brush.



Remove the axle with the right brush.



Parts after disassembly.



If replacing the Multi-Purpose Brushes, or changing to them: The black row of bristles must touch the ground before the white row when the brush rotates.



If replacing the Snow Brushes (standard), or changing to them: The rows must curve upward from the left.

Note: Multi-Purpose Bristle shown for clarity.

Refer to the Assembly Instructions for installing the new brushes.



# Maintenance Plan / Cleaning

	before every use	after the following operating hours				after 3 month	at least	after every	
		5	10	25	50	100	min.	anually	cleaning
Check screws and nuts			С						
Check motor oil level, refill if necessary	С								
First motor oil change		S							
All further motor oil changes					S			S	
Check air filter	С								
Clean air filter element, earlier if necessary				М			М		
Replace air filter element, earlier if necessary					М				
Replace fuel hoses								S (2 Years)	
Clean cool air screen	М								
Clean baffle plate, cooling ribs, earlier if necessary						S			
Clean spark plugs, adjust gap					S				
Replace spark plugs						S			
Clean exhaust		M							
Lubricate all moving parts								М	М
Check hand lever play setting	С								
Check brush wear, earlier if necessary				С					
Stretch chain drive			С	S					

KEY		
S	Maintenance by Specialist	
С	Check by Operator	
М	Maintenance by Operator	



#### **IMPORTANT**

If you are not intending to use the machine for a long time, it should be properly stored. Please contact your local dealer for suitable storage practices in your geographic location.

#### **CLEANING**

To keep your SS-4000 in good condition, you should clean it regularly.

Remove loose dirt or dust with a car wash brush. Wash plastic surfaces with water and soap. Use normal car cleaning soap. Rinse off all cleaners thoroughly with clean water.

To give plastic parts a gloss finish, use a plastics care product.

Observe the instructions on the cleaning solution package.

You can use glycerine as a corrosion protection for heavily soiled parts.

Do not use pressure washers, the high pressure may force water into bearings, seals and the motor, causing damage.

# **Troubleshooting**



FAULT	POSSIBLE CAUSE	FAULT REMEDY		
Motor will not start	Fuel tank empty	Fill fuel tank		
	Throttle lever not set to choke when motor is cold	Set throttle lever to choke		
	Spark plug leads not connected	Connect spark plug leads		
	Fuel line blocked	Send fuel line to workshop for cleaning		
	Motor receiving wrong air due to loose carburetor	Tighten fixing screws		
	Fuel valve closed on Honda motor	Open fuel valve on Honda motor		
Motor will not start, gasoline smell	Motor is receiving too much fuel	Set throttle lever to full speed, not to choke		
	Air filter dirty	Clean air filter		
Motor running badly, misfires	Motor running with choke activated	Move throttle lever out of choke position		
	Spark plug leads loose	Allow motor to cool and connect spark plug leads firmly		
	Air filter soiled	Clean air filter		
	Air bleed hole in fuel tank filler cap blocked	Replace fuel tank filler cap		
		Clean fuel lines		
	Fuel line blocked	Replace fuel lines		
		Run fuel system cleaner through tank of gas		
	Carburetor not correctly adjusted	Adjust Carburetor/Send to dealer		
	Motor overheating	See fault "Motor Overheating"		
Motor misfires at high speed	Spark plug gap not correct	Adjust spark plug gap/Send to dealer		
	Carburetor not correctly adjusted	Adjust Carburetor/Send to dealer		
Motor overheating	Oil level too low	Refill motor oil		
3	Air cooling system restricted	Send to dealer/adjust air cooler grille and cooling ribs		
	Air filter dirty	Clean air filter		
	Carburetor not correctly adjusted	Adjust Carburetor/Send to dealer		
Motor often stops during turnover	Throttle lever not set to choke when motor is cold	Set throttle lever to choke		
	Spark plug gap not correct	Send carburetor to workshop for adjustment		
	Air filter dirty	Clean air filter		
Motor has lost power	Air filter soiled	Clean air filter		
	Compression too low	Send to workshop for adjustment		
Motor will not stop	Motor stop lever not correctly adjusted	See Honda Owner's Manual/Send to Dealer		
Perpetual squeaking when brushes switched on	Switch lever not completely pressed down	Press switch lever completely down		
	Control cable not correctly adjusted	Re-adjust brush control cable		
Brushes do not turn, or stop moving under load	Switch lever not completely pressed down	Press switch lever completely down		
	Control cable not correctly adjusted	Re-adjust brush control cable		
	Toothed belts defective	Send to dealer		
Machine will not move forward	Movement control cable not correctly adjusted	Re-adjust control cable		
	Tension on toothed belt between motor and gearbox too low	Send to dealer		
Machine leaves unbrushed central strip	Ejection direction forward with worn brushes	Turn the ejection direction to the side		
	Brushes worn	Replace brushes		
Bad brushing results	Brushes wrongly mounted	Mount brushes correctly, observe working direction		
	Brush pressure too high	Readjust support wheel, reduce brush pressure		
	Brushes not genuine SnowEx parts	Use only SnowEx brushes		
	Brushes not suitable for application	Install SnowEx Multi-Purpose Brushes (SBK-020)		
Bad brushing results with Debris Collector Box	Debris Collector box not fitted correctly, sealing lip above brush cover	Mount swept material container correctly.		

Notes	SNOWEX

Notes	

